

PRIVACY POLICY

Last Updated December 28, 2021

Welcome to Song Toast™

At Song Toast, LLC (referred to as “**Company**” “**us,**” or “**we**”), we recognize that your privacy is important. This Privacy Policy discloses the privacy practices for the www.thesongtoast.com website (the “**Platform**”), which provides high-quality music and entertainment services (collectively referred to as “**Offerings**”). This Policy also covers how personal and other information that we receive or collect about you is treated. Please read the information below to learn the following regarding your use of this Platform.

You acknowledge that this Privacy Policy is designed to be read in connection with our Terms of Use, and that by accessing or using our Platform, you agree to be bound by the Platform’s Terms of Use, as well as this Privacy Policy. We reserve the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our Platform, and by updating any privacy information on this page. Your continued use of the Platform and/or Offerings available through this Platform after such modifications will constitute your acknowledgment of the modified Policy and your agreement to abide and be bound by that Policy. If you have any questions about this Policy, please feel free to contact us.

IMPORTANT: BY USING THE PLATFORM AND/OR OFFERINGS AVAILABLE ON THIS PLATFORM, YOU GIVE YOUR CONSENT THAT ALL PERSONAL DATA THAT YOU SUBMIT MAY BE PROCESSED BY US IN THE MANNER AND FOR THE PURPOSES DESCRIBED BELOW. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, DO NOT USE THE PLATFORM.

1. Types of Information We Collect

- 1.1. In order to better provide the Offerings on the Platform, we collect two types of information about our users: **Personally Identifiable Information (“PII”)** and **Aggregate Information**.
- 1.2. “Personally Identifiable Information” refers to information that lets us know the specifics of who you are. When you engage in certain activities on this Platform, such as registering for an account, downloading or purchasing a product or service, submitting content and/or posting content in the user forums, or sending us feedback, we may ask you to provide certain information about yourself.
 - 1.2.1. Examples of PII may include your first and last name, email address, mailing address, employer, job title and department, phone number, email, and other identifying information. When accessing the Platform, you may be asked to provide a credit card number.
- 1.3. “Aggregate Information” refers to information that does not by itself identify a specific individual. We gather certain information about you based upon where you visit on our Platform and what other websites may have directed you to us. This information, which is collected in a variety of different ways, is compiled and analyzed on both a personal and an aggregated basis.
 - 1.3.1. Aggregate Information may include Uniform Resource Locators (“**URLs**”) that point to the websites you came from before accessing our Platform, which URLs you go to after visiting our Platform, what browser you are using, and your Internet Protocol (“**IP**”)

address.

2. How We Collect and Use Information

- 2.1. We do not collect any PII about you unless you voluntarily provide it to us. However, you may be required to provide certain PII to us when you elect to use certain products or services available on the Platform. These may include:
 - 2.1.1. registering for an account on our Platform;
 - 2.1.2. entering a sweepstakes or contest sponsored by us or one of our partners;
 - 2.1.3. signing up for special offers from selected third parties;
 - 2.1.4. sending us an email message;
 - 2.1.5. submitting a form or transmitting other information by telephone or letter; or
 - 2.1.6. submitting your credit card or other payment information when ordering and purchasing products and services on our Platform.
- 2.2. When processing certain information, such as payment information with affiliated banking institutions or payment processors, we encrypt the transaction, using Secure Socket Layer (“**SSL**”) encryption technology, in order to prevent your PII from being stolen or intercepted. Additionally, your credit card information is encrypted and stored on a restricted-access database that is away from our main Platform and only accessible by certain authorized users.
- 2.3. We will primarily use your PII to provide the Offerings to you. We will also use certain forms of PII to enhance the operation of our Platform, improve our internal marketing and promotional efforts, statistically analyze Platform use, improve our Offerings, and customize our Platform’s content, layout, and services. We may use PII to deliver information to you and to contact you regarding administrative notices. Finally, we may use your PII to resolve disputes, troubleshoot problems and enforce our agreements with you, including our Platform’s Terms of Use, and this Privacy Policy.
- 2.4. We may also collect, or our third party advertising partners may collect, certain Aggregate Information. For example, we may use your IP address to diagnose problems with our servers, software, to administer access to our Platform and to gather demographic information. Our third party advertising partners may also provide us with aggregate, but not individual, reports that will tell us how many ads were presented and clicked upon at our Platform.

3. Cookies

- 3.1. Depending on how you use our Platform, we may store cookies on your computer in order to collect certain aggregate data about our users and to customize certain aspects of your specific user experience.
- 3.2. A cookie is a small data text file which is stored on your computer that uniquely identifies your

browser. Cookies may also include more personalized information, such as your IP address, browser type, the server your computer is logged onto, the area code and zip code associated with your server, and your first name to welcome you back to our Platform.

- 3.3. We may use cookies to perform tasks such as monitoring aggregate Platform usage metrics, storing and remembering your passwords (if you allow us to do so), storing account and advertising preferences that you have set, and personalizing the Offerings we make available to you. However, we do not use cookies to track your browsing behaviors.
- 3.4. We may also use an outside advertising partner to display banner advertisements on our Platform. As part of their services, they will place a separate cookie on your computer. We will not provide any third-party advertising partners with any of your PII or information about your purchases. We and our third party advertising server will collect and use Aggregate Information about you, such as your IP address, browser type, the server your computer is logged onto, the area code and zip code associated with your server and whether you responded to a particular advertisement. Other advertisers may also place banner ads on our Platform in the same manner as above, but we will not disclose any PII to them.
- 3.5. Most browsers are initially set up to accept cookies, but you can reset your browser to refuse all cookies or to indicate when a cookie is being sent. However, some aspects of the Platform may not function properly if you elect to disable cookies.

4. Release of Information

- 4.1. We will not sell, trade, or rent your PII to others. We do provide some of our Offerings through contractual arrangements made with affiliates, service providers, partners and other third parties ("**Service Partners**"). We and our Service Partners may need to use some PII in order to perform tasks between our respective websites, or to deliver products or services to you. For example, we must release your credit card information to the card-issuing bank to confirm payment for products and services purchased on this Platform; release your address information to the delivery service to deliver products that you ordered; and provide order information to third parties that help us provide customer service.
- 4.2. We will encourage our Service Partners to adopt and promote strong privacy policies. However, the use of your PII by our Service Partners is governed by the respective privacy policies of those providers, and is not subject to our control. Except as otherwise discussed in this Privacy Policy, this document only addresses the use and disclosure of information we collect from you. Other Platforms accessible through this Platform, including our Advertising and Service Partners, have their own privacy policies and data collection, use and disclosure practices. Please consult each Platform's privacy policy. We are not responsible for the policies or practices of third parties.
- 4.3. Occasionally we may be required by law enforcement or judicial authorities to provide PII to the appropriate governmental authorities. In such cases, we will disclose PII upon receipt of a court order, subpoena, or to cooperate with a law enforcement investigation. We fully cooperate with law enforcement agencies in identifying those who use our services for illegal activities. We reserve the right to report to law enforcement agencies any activities that we in good faith believe to be unlawful.

- 4.4. We may also provide Aggregate Information about our customers' sales, traffic patterns, and related Platform information to third party advertisers, but these statistics do not include any PII.

5. Updating and Correcting Information

- 5.1. We believe you should have the ability to access and edit the PII that you have provided to us. You may change any of your PII in your account online at any time by linking to your account in accordance with instructions posted elsewhere on this Platform. You may also access and correct your personal information and privacy preferences by emailing or writing us at:

- 5.1.1. Song Toast, LLC
ATTN: Privacy Compliance Agent
30 Bridgeport Way
Mt Juliet, TN 37122

- 5.1.2. team@thesongtoast.com

- 5.2. Please include your name, address, and/or email address when you contact us. We encourage you to promptly update your PII if it changes. You may ask to have the information on your account deleted or removed; however, some information, such as past transactions, logs of technical support calls, or other information may not be deleted. In addition, it may be impossible to completely delete your information without some residual information because of backups.

6. User Choices on Collection and Use of Information

- 6.1. We may, from time to time, send you email regarding new products and services that we feel may interest you. In addition, if you indicate upon registration that you are interested in receiving offers or information from us and our partners, we may occasionally call or send you direct mail about products and services that may be of interest to you. Only the Company (or agents working on behalf of the Company and under confidentiality agreements) will send you these solicitations, and only if you have previously indicated that you wish to receive them.
- 6.2. If you do not want to receive solicitations from us, you can "opt-out" by editing your account information to no longer receive such offers and mailings. You also have choices with respect to cookies, as described above. By modifying your browser preferences, you have the choice to accept all cookies, to be notified when a cookie is set, or to reject all cookies. If you choose to reject all cookies some parts of our Platform may not work properly in your case.

7. Security of Your Personally Identifiable Information (PII)

- 7.1. On our Platform, you can be assured that your PII is secure, consistent with current industry standards. We strive to take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of your PII.
- 7.2. For example:
 - 7.2.1. We work hard to ensure that the data we collect is reliable, accurate, complete and current. We encrypt all PII, in order to prevent unauthorized parties from viewing such

information when it is transmitted to us. We also only keep collected information only for as long as reasonably necessary and use it only for the purposes for which it was collected or to comply with any applicable legal or ethical reporting or document retention requirements.

- 7.2.2. We limit access to PII only to specific employees, contractors, and agents who have a reasonable need to come into contact with your PII. For example, we may provide members of our technical support team with limited access to your account in order to allow them to troubleshoot problems you may be having with the Platform. These individuals are bound by confidentiality obligations and may be subject to discipline, including termination and criminal prosecution, if they fail to meet these obligations.
 - 7.2.3. Additionally, we also employ a number of physical, electronic, and procedural safeguards to protect PII. Our secure servers and our data centers are protected by industry-standard encryption, and our servers reside behind firewalls and employ high-level password protection.
 - 7.2.4. Finally, access by you to your PII is available through a password and unique customer ID selected by you. This password is encrypted. We recommend that you do not divulge your password to anyone
- 7.3. In order to most effectively serve you, credit card transactions and order fulfillment are handled by established third party banking institutions and processing agents (such as PayPal). They receive the information needed to verify and authorize your credit card or other payment information and to process and ship your order. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure.
- 7.4. As a result, while we strive to protect your PII, you acknowledge that:
- 7.4.1. there are security and privacy limitations inherent to the Internet which are beyond our control; and
 - 7.4.2. the security, integrity and privacy of any and all information and data exchanged between you and us through this Platform cannot be guaranteed.

8. Children's Online Privacy Protection Act

- 8.1. This Privacy Policy is provided to you in conformity with the Children's Online Privacy Protection Act of 1998 ("**COPPA**"). COPPA requires that we notify parents and legal guardians and obtain consent from parents and legal guardians before we collect, use and/or disclose personal information from children under thirteen years of age. By using our Platform, you warrant that you are over thirteen years of age.

9. Miscellaneous

- 9.1. You must be at least 18 years old to have our permission to use this Platform. Our policy is that we do not knowingly collect, use, or disclose PII about minors who use our Platform without the consent of the minors' parents or legal guardians. See Section 8 of this Privacy Policy. You should also be aware that when PII is voluntarily disclosed (i.e. your name, email address, etc.)

Privacy Policy

in the discussion forums or other public areas on this Platform, that information, along with any information disclosed in your communication, can be collected and used by third parties and may result in unsolicited messages (including unwanted spam messages) from third parties. Such activities are beyond our control and this Policy does not apply to such information. Please consult our Terms of Use for our Platform conduct policies.

9.2. If you have any questions, concerns or inquiries about our Privacy Policy, our use of your PII, or our privacy practices, please contact us at:

9.2.1. Song Toast, LLC
ATTN: Privacy Compliance Agent
30 Bridgeport Way
Mt Juliet, TN 37122

9.2.2. team@thesongtoast.com